



March 28, 2010

To Whom It May Concern

Letter of Recommendation - George E. Schoenstein, P.T.

This letter of recommendation is being submitted on behalf of George E. Schoenstein, P.T. of Schoenstein Physical Therapy and Worker Selection Testing in Redwood City, California.

Mr. Schoenstein has been a highly valuable consultant to AMR for the past 20 years. As American Medical Response's Senior Vice President for Safety and Risk Management, I asked Mr. Schoenstein to lead the design, validation and implementation of a Physical Agility Test used for pre employment / return to work and fitness for duty for our field EMS employees. Mr. Schoenstein performed a job site assessment of the Paramedic, EMT and Shuttle Driver job descriptions at four locations around the country to verify the test components. He recorded measurements of the essential physical demands of our field EMS employee's job descriptions. He then recorded and wrote the Validation Study that is the legal basis for our test throughout the country.

After completion of the Validation Study Mr. Schoenstein wrote the Test Administration instruction manual for prospective test administrators and assisted in the production of videos for test subject orientation and test administrator instruction. AMR Human Resources uses this video to prepare test subjects for the test and AMR Risk Managers use this video to evaluate future test administrators.

Mr. Schoenstein designed and manufactured specialized testing equipment unique to our company.

He trains, evaluates and certifies each of our test administrators located around the country. He is currently performing the quarterly quality assurance for the testing used for EEOC and ADA reporting. Ongoing compliance of each test administrator is individually evaluated and assessed.

As the AMR EMS field employee job demands and field equipment changed Mr. Schoenstein was asked to modify and upgrade the test and testing equipment. He attends our annual corporate Safety and Risk meetings, internal management meetings and has addressed and successfully helped defend all internal and external challenges to the test.

As part of his consultation, Mr. Schoenstein was asked to create an AMR PAT correlation wall poster and orientation/instructional video tape used for pre test preparation of test subjects and training of new test administrators.

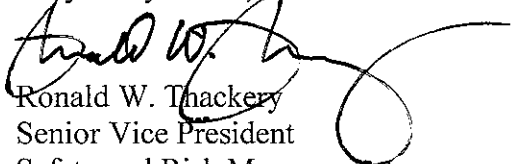
Mr. Schoenstein's expertise, development and maintenance of the AMR Physical Agility Test has had a significant long term positive impact on the health of our workforce and worker's compensation costs of our company.

Mr. Schoenstein's accessibility, communication, level of expertise and quality of work is highly regarded by myself and the entire Risk and Safety management team. AMR's pre employment protocol and PAT is known as the standard of the industry.

The AMR PAT is currently going through a technical upgrade. Mr. Schoenstein has aided our software technical staff at each level to insure a seamless transition to this new reporting system.

Without hesitation and with a twenty year positive experience I recommend Mr. Schoenstein and his company to any company needing expertise in developing a post offer/pre placement/return to work physical agility test as an adjunct to a company comprehensive injury prevention program.

Very Truly Yours,



Ronald W. Thackery
Senior Vice President
Safety and Risk Management
American Medical Response